

Covid 19

Purpose

To protect our guests, employees, and residents of Rapa Nui below, we present an informative summary regarding the Covid 19 protocols that we have established.

Information

Today we are facing one of the largest global pandemics in the last 100 years. This pandemic has affected all countries in the world with a high mortality rate.

As you know, the beautiful Rapa Nui (Easter Island) is part of Chile, a country in South America, which has also been affected by the Covid 19. Today, Chile has managed to decrease its rate of infections and has entered in a gradual process of social and economic opening.

Rapa Nui, at the moment, is a "Covid 19 free" territory, for this the local authorities have had to take extreme measures in order to avoid contagion of its population, highlighting, among others, the prohibition of entry into the insular territory, by by sea or by any person until the pandemic has been controlled.

The local authorities have projected the possible gradual opening of Rapa Nui for the month of September or October 2020. This process will be accompanied by "3 scenarios" that must happen continuously to advance and achieve your arrival on the Island.

1. **Scenario of entry to Chile**, this process is normalized by the national authority and you will find the details in the following Links:

<https://minrel.gob.cl/>

<https://www.minsal.cl/>

<https://www.extranjeria.gob.cl/visitar-chile/faqturismo/>

2. **Flight scenario to Rapa Nui**, Once the protocols of scenario 1 of entry into Chilean territory have been met and approved, your trip to Rapa Nui by air (LATAM) begins, applying the protocols of the Airlines and Airports, which we present to you in the following Links:

www.latam.com

www.nuevopudahuel.cl

3. **Scenario arrival at Rapa Nui**, once arrived at the Island, the control is held by the local authorities, in a joint work with the hotel services. Once you arrive, you will receive the instructions to enter. In addition, below, we advance the information of the protocols of Hotel Inaki Uhi.

Transfers	<ul style="list-style-type: none"> • Vehicle sanitized before and after the transfer. • Mandatory use of masks. • Installation of protective screen between driver and passengers. • Individual seat per passenger. • Baggage sanitization before boarding. • After boarding, sanitization of hands and feet.
Check In	<ul style="list-style-type: none"> • Protective screen in reception desk. • Use of gloves when handling documentation. • Temperature measurement mandatory. • Sanitization Station. • Sanitized room keys. • Distance between people.
Room Service	<ul style="list-style-type: none"> • Air ventilation during daily service. • Service according to the request of each guest. • Use of sanitizing products after cleaning is complete. • Individual sanitation products inside rooms.
Common Areas	<ul style="list-style-type: none"> • Disinfection of common spaces and transit. • Sanitation of tables, chairs and common plugs. • Fixed sanitation station. • Distance between tables and people.
Breakfast	<ul style="list-style-type: none"> • Mandatory use of mask upon entry and exit. • Hand washing and temperature control upon entry. • Disinfection of tables, cutlery and items. • Distance between tables and people. • Napkins, cutlery and condiments will be delivered once your order arrives.
Check Out	<ul style="list-style-type: none"> • Luggage sanitation before check out. • Delivery of room keys in provided envelope. • If strictly necessary, check out will be done at reception. • Follow protocols of "Transfer - Trfers" on departure.